

Document automation boosts productivity 75% while improving employee experience

75%

employee productivity improvement

78%

reduction in processing time

40

tasks removed from employees' plate

Amongst the largest construction companies in Europe, this billion-euro French civil engineering company employs roughly 75k employees.

Challenge

One of Europe's largest construction companies aimed to improve employee well-being and work-life balance while staying lean. But they faced big challenges: slow supplier quote processing, varying PO forms, inconsistent invoice formats, and juggling too many internal tools.

Solution

The construction company partnered with Automation Anywhere to leverage its ready-made suite of tools and integration solutions for its various internal solutions. The organization first automated procurement processes, scaling to 250 automations across departments that integrated Workday, ADP-GXP, Jenji, ServiceNow, Ivalua and PeopleSoft. Document automation took tedious tasks off employees' plates and allowed them to process more documents, faster, and with higher accuracy.

Outcome

The leading construction company achieved remarkable results when it automated 100k documents and 40 processes, including a 75% productivity gain, 3x data volume processed, and a 78% reduction in processing time, all while achieving 100% accuracy. Most importantly, employee satisfaction soared, with improved work experiences.

“Unfulfilling work can nullify the brightest minds. To improve output quality, one must first improve the quality of work.”

Director, Business Analysis and Digital Transformation in Finance



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