

AI streamlines document workflows for tax service leader

1M

documents processed

1 minute

saved per invoice

90%

data extraction accuracy



Automation Anywhere enables us to simplify large amounts of highly complex information handling, securely, so we can provide our clients with the best recommendations.

Senior Manager,
Innovation

Challenge

The largest firm in the world dedicated exclusively to business taxes needed to efficiently process 1.5 million invoices annually and sought a system that would improve accuracy, save time, and retain human oversight for sensitive documents.

Solution

The global tax services and software provider significantly improved data handling by implementing Automation Anywhere's AI Document Automation solution, which converted complex documents into usable data and reduced processing time. The company also incorporated a human review step to ensure accuracy and employed document classification to enhance efficiency, resulting in notable improvements across more than 1,500 document types.

Outcome

The company's automation in partnership with Automation Anywhere slashed one minute off document processing time for 1 million documents, retained human oversight, and improved efficiency, boosting productivity and customer satisfaction with faster, quality service.



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