

Pathfinder Program equips technology solutions firm to scale intelligent automation for internal and customer benefit

\$6M

recognized in savings since implementing automation



Pathfinder accelerated our citizen development growth by inspiring us to create two brand new roles within the program.

Jason Dornblaser, Intelligent Automation Project Lead

Challenge

A global technology-driven solutions provider hit a wall with its internal Intelligent Automation innovation and citizen development program growth. The company needed to optimize its operations, fuel its automation program enterprise-wide, and elevate its end-to-end solutions for customers.

Solution

The company partnered with Automation Anywhere's Pathfinder Program to thoroughly analyze its automation program's maturity. Together, they identified areas for the company to nurture—focusing on program metrics, people recruitment, and internal evangelization in particular—which would deliver significant benefits to the company and its customers.

Outcome

The collaboration with Pathfinder Program resulted in a detailed 90-day go-forward strategy that revitalized automation efforts and provided unexpected insights, putting the company on track to reach \$6M in rolling annual cost of hours returned since its automation program's inception.



Learn more at [automationanywhere.com](https://www.automationanywhere.com).

North America: 1.888.484.3535 x1 | International: 1.408.834.7676 x1

Copyright © 2025 Automation Anywhere, Inc. February 2025