

CASE STUDY SNAPSHOT

Single API Task Use Case Yields 163 Hours Saved Annually



Company Profile

TriNet provides HR solutions with human capital expertise, risk mitigation and compliance, payroll and technology.

Challenge

TriNet embraced the challenge of automating as much mundane and repetitive work as possible, aiming to simplify processes and generate value for the business.

Why Automation Anywhere?

TriNet had multiple systems that needed to connect in order to complete an end-to-end process. Some of these systems already had built-in integrations for API Tasks, so it was a no-brainer for the company to continue leveraging this solution. Automation Anywhere's Process Composer made it incredibly simple to stitch the process together, trace the data lineage, and include a human-in-the-loop where necessary, all while keeping the automations embedded directly in users' preferred systems of work.

Outcome

By implementing API Tasks for a major change management use case, TriNet optimized the process by 15 times, eliminated human error, and returned 163 hours annually to the business.

163

hours saved annually per unit

15x

process improvement

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